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I have been trying to **get a meeting** with the **CEO** of Medofact to talk about a **partnership** between our company and theirs. But I've had a hard time trying to **get through** on the phone.

First, there was the **phone tree**. I had to go through three **menus** before I got the **option** to speak to an **operator**. Even after I got through, I got **the run around** from the receptionist.

Receptionist: Medofact Limited. **How may I direct your call?**

Thomas: I would like to speak to Maureen Kennedy.

Receptionist: **Please hold** while I **connect** you **with** Ms. Kennedy's office. (Pause)

Secretary: Maureen Kennedy's office. How may I help you?

Thomas: Good afternoon. I am Thomas Guarini **calling from** Livatect. I would like **to set up a meeting** with Ms. Kennedy.

Secretary: Will Ms Kennedy know the **subject** of the meeting?

Thomas: Well, I would like to speak to her about a possible partnership.

Secretary: **May I put you on hold for one moment?**

Thomas: Yes, **certainly**. (I was on hold for a long time.)

Secretary: Mr. Guarini, **I'm afraid** Ms. Kennedy is traveling on business the next two weeks. Would you like to **call back**?

Thomas: Sure, I'll **check back** in a couple of weeks. Thanks for your help.

Secretary: It's my pleasure. Have a nice day.

Thomas: Thanks. You, too.

I guess I'll keep trying.